Case Study

Expanding Traditional Training Offerings to Comprehensive Online Courses



The Client

The client is a leading training center specializing in educational and business certifications for businesses. Initially conducting all training classes at a physical site, they sought to adapt to changing circumstances post-COVID-19 by expanding their offerings online while maintaining in-person sessions.

The Challenge

The client aimed to transition a significant portion of their training services online. This involved developing courses through various delivery methods, including course subscriptions, eLearning modules, and instructor-led training sessions. The challenge lay in effectively integrating these diverse online formats with their existing physical training site offerings.

Critical Success Parameters

- Consolidate training content onto one platform.
- Develop an Al interface to enhance accessibility and user-friendliness for clients in discovering training resources.
- Transition traditional on-site training to online formats while optimizing budgetary resources.

Our Approach

- Developed an online training library with 300+ available online courses.
- Managed training subscriptions, eLearning courses, and all training classes using one robust platform.
- Transformed training to be accessible, easy to purchase, and completely online.



Key Result Highlights

Developed an online library with **300+** courses for a wide range of educational and business certification options for businesses.

Successfully managed training subscriptions, eLearning courses, and instructor-led sessions through a single, robust platform.

Transformed on-site training to accessible, purchasable online formats, enhanced with an Al interface, while optimizing costs.